



Moen® Port-A-Suite

Frequently Asked Questions

What is the Moen® Port-A-Suite?

The Moen® Port-A-Suite is a limited opportunity to purchase one exclusive luxury backyard bathroom suite inspired by the ultimate Father's Day escape. Only one Port-A-Suite is available for purchase.

Is this a sweepstakes or giveaway?

No. This is not a sweepstakes, contest, or random drawing. The Port-A-Suite will be offered for purchase to the first eligible participant who successfully submits a valid claim and completes payment.

How much does the Port-A-Suite cost?

The purchase price is \$621 USD, which includes delivery within the contiguous United States.

When does the Drop begin?

The Drop opens at 10:00 AM ET on June 20, 2026.

How do I claim the Port-A-Suite?

When the Drop opens, visit the website (www.MoenPortASuite.com) and complete the claim form with your contact information and eligibility details. Claims are reviewed and verified before a purchaser is selected.

How is the purchaser determined?

The first verified eligible claim received will be offered the opportunity to purchase the Port-A-Suite. If multiple claims are received at the exact same server-recorded time, a random selection will be used to break the tie.

Why does it cost \$621?

The Port-A-Suite was created as a one-time-only Father's Day-inspired brand activation celebrating the idea of giving dads the bathroom break they deserve. To make the experience accessible and fun, Moen is offering the one-of-a-kind Port-A-Suite for the purchase of \$621 as a nod to Father's Day on 6/21.

What information do I need to submit?

You'll need to provide:

- First and last name
- Street address
- City, state, and ZIP code
- Date of birth
- Phone number
- Valid email address

Do I pay when I submit my claim?

No. Payment is not collected during claim submission.

How will I know if I am selected?

If your claim is verified as the first eligible submission, you'll receive an email with a secure payment link on Monday, June 24.

How long do I have to complete payment?

You must complete payment within two hours of receiving the payment link. If payment is not completed within that time, the purchase opportunity will move to the next eligible claimant.

Eligibility

Who is eligible to participate?

You must:

- Be at least 18 years old
- Be a legal resident of the contiguous United States or Washington, D.C.

Can residents of Alaska or Hawaii participate?

No. The Port-A-Suite is only available to eligible residents of the 48 contiguous states and Washington, D.C.

Delivery & Installation

Is delivery included?

Yes. Delivery to a valid address within the contiguous United States is included in the purchase price.

When will the Port-A-Suite arrive?

Delivery is expected approximately 8–12 weeks after purchase, although timelines may vary.

Does Moen install the Port-A-Suite?

Delivery and placement are included, but the purchaser is responsible for utility hookups, permits, site preparation, and any additional installation requirements.

What do I need at my property before delivery?

Your property must be able to accommodate:

- An 8' x 8' placement area
- A clear 10-foot-wide access path
- Water access
- Two separate 20-amp electrical circuits
- Waste management through septic service or sewer connection

Do I need permits?

Possibly. Permit requirements vary by location. It is the purchaser's responsibility to obtain any required permits or approvals before delivery.

What if I live in an HOA community?

You are responsible for confirming that your HOA permits placement of the Port-A-Suite before completing your purchase.

Can the Port-A-Suite be connected to my home's plumbing?

Potentially, but any sewer or septic connections must be arranged by the purchaser and completed by a qualified professional where required

Refunds & Cancellations

Can I cancel my purchase?

Yes, but only before the Port-A-Suite has shipped. Approved cancellations made before shipment will receive a refund.

Can I return the Port-A-Suite after delivery?

No. Once the Port-A-Suite has shipped, all sales are final and no refunds or returns will be accepted.

What if I discover I can't place it on my property after I buy it?

It is the purchaser's responsibility to verify site requirements, permits, HOA restrictions, and utility access before purchasing. Refunds are not available after shipment due to site incompatibility.

Product Questions

Is this a permanent structure?

No. The Port-A-Suite is a customized portable restroom unit designed for residential placement.

Is the Port-A-Suite covered by a warranty?

Warranty information will be provided with the final product details. Please refer to the official [Terms & Conditions](#) for the most current warranty information.